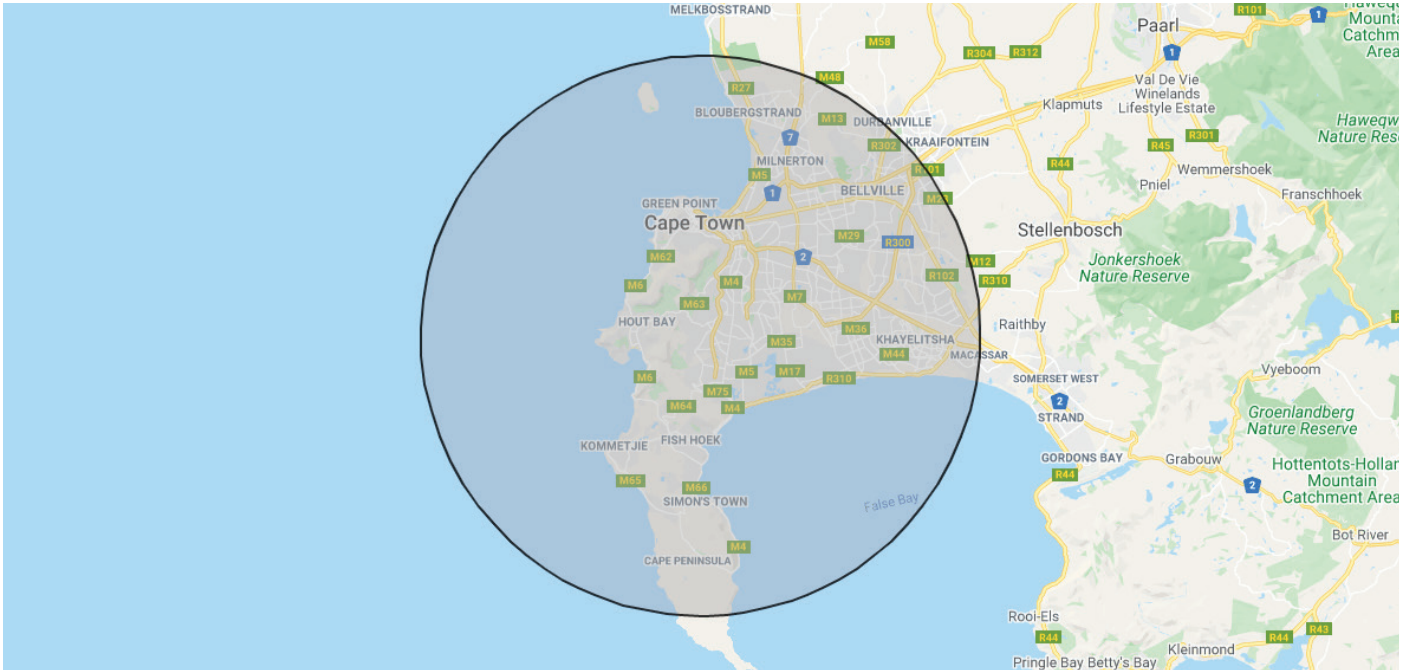


# KLEIN CONSTANTIA

— 1685 —

## ONLINE SALES & DELIVERIES TERMS AND CONDITIONS:

Orders for same day delivery will need to be within a 30km radius of the Klein Constantia Wine estate.



### For ORDERS WITHIN the 30km radius:

Orders placed before noon, will receive same day delivery. Orders placed after mid-day will be delivered the following day. Deliveries are scheduled to take place strictly from 2.00pm – 5.00pm.

Should your order amount to over R300, your delivery will be free of charge.

### For ORDERS OUTSIDE the 30km radius & the rest of SA:

Orders will be delivered within 5-7 working days in major metros. For remote locations and areas, deliveries can take up to 10 days. You can enjoy free delivery across SA on any purchase over the value of R700.

### Payments:

When placing your order online, please stipulate in the allocated areas your preferred method of payment: SnapScan, EFT or payment upon delivery.

This will help us assign your delivery accordingly and speed up delivery processes.

### Returns:

Should you be unhappy with or need to return your purchase, please call Sebastian/Alan with your concern.

Wine will not be sold or delivered to anyone below the age of 18 years old.

### IMPORTANT WINE DELIVERY INFORMATION:

All drivers will be wearing a mask, gloves and equipped with hand sanitiser. All cases of wine will be sanitised before leaving the dispatch. Drivers are advised not to enter the customers residence for their and the customers safety.

Please be ready to make payment when your driver has arrived should that be your payment option – no cash will be accepted.

For any queries please email: [alan@kleinconstantia.com](mailto:alan@kleinconstantia.com) or [sebastian@kleinconstantia.com](mailto:sebastian@kleinconstantia.com)